

HUMAN LIFE Privacy Policy

corporation HUMAN LIFE (Hereinafter referred to as "the Company") I am. Telecom business and service & solution business based on information and communication services Customers, business partners 様 We recognize that the protection of personal information of employees, etc., individual numbers, and specific personal information is a serious responsibility. Therefore, based on the personal information protection philosophy and the code of conduct set by ourselves, society We will fully recognize our mission and comply with laws and regulations regarding the protection of the rights of the individual and personal information.

In addition, we hereby declare that we will establish a personal information protection management system to embody the following policies, and that we will make company-wide efforts to continuously improve it while always being aware of the latest IT technology trends, changes in social demands, changes in the business environment, etc.

1. The Company will appropriately acquire, use, and provide personal information, and will not handle personal information beyond the scope necessary to achieve the specified purpose of use. In addition, we will take measures to that end.
2. We will comply with laws and regulations regarding the handling of personal information, guidelines established by the government, and other norms.
3. In order to prevent risks such as leakage, loss, and damage of personal information by taking reasonable safety measures, we will inject management resources that match the actual situation of our business and continuously improve the security system of personal information. In the event of an emergency, we will promptly take corrective measures.
4. We will respond promptly and sincerely to complaints and consultations regarding the handling of personal information.
5. The personal information protection management system will be reviewed in a timely and appropriate manner and continuously improved in light of changes in the environment surrounding the Company and the actual situation.

Date of enactment: September 1, 2021

Last revised on February 1, 2023

HUMAN LIFE Inc.
President & CEO Mizuki Itagaki

Contact for inquiries regarding personal information protection policy and contact for complaints and consultations regarding personal information

〒160-0022 Shinjuku East Square Building 4F, 2-16-6 Shinjuku, Shinjuku-ku, Tokyo
HUMAN LIFE Inc. Contact for inquiries regarding personal information
Email: privacy@humanlife.co.jp

Announcement of the purpose of use of personal information

HUMAN LIFE Inc. (hereinafter referred to as "the Company") We will announce that we will use personal information within the scope of the following purposes of use in accordance with Article 18, Paragraph 1 of the Act on the Protection of Personal Information (Personal Information Protection Act) and A.3.4.2.4 of JISQ15001:2017.

Purpose of use of personal information

- Your personal information will be used for telecom business and service & solution business based on information and communication services., Internet connection service To ship products, provide related after-sales services, and provide information on new products and services.
- Personal information of those who make inquiries about each business of the Company is to respond to inquiries
- Personal information to shareholders of the Company shall be used for communication, provision of various information, shareholder management, and related and incidental operations
- Personal information of our employees is used for personnel and labor management, business management, health management, security management, etc.

- The individual numbers of our employees and their dependents are for the purpose of use specified by law.
- Direct applicant information to the Company is for recruitment work
- To carry out telecom business and service & solution business based on information and communication services entrusted by the Company
- To provide personnel information of partner companies to outsourcers for skill confirmation
- Personal information of business partners is used for business management, crime prevention and safety management in our facilities
- Job applicant information from Hello Work and private job information sites is for recruitment work
- Telephone call content recording is used to improve the quality of our services.
- The purpose of use of action history information on the website is for marketing activities on our services or in third-party advertising media, for research and analysis of marketing data, for service improvement, development of new services and products, etc.

Provision of Personal Information to Third Parties

HUMAN LIFE Inc. (hereinafter referred to as "the Company") We will provide the personal information you provide to third parties as follows.

1. Purpose of provision to third parties

To inform customers about new products, services, and other useful information to customers

2. Items and scope of personal information to be provided

Name, address, membership number, e-mail address, telephone number, the Company's mobile data communications business
and other customer information for each business service

3. Means or method of provision

It will be sent by electromagnetic method or by mail.

4. Type and attributes of the recipient of the information

Our group companies and counterparties with which we have concluded contracts that stipulate procedures for provision

5. Agreement on the Handling of Personal Information

Oblige the Company to appropriately protect personal information through a "confidentiality agreement"

Dissemination of matters concerning retained personal data and records of provision to third parties

HUMAN LIFE Inc. (hereinafter referred to as "the Company") The following matters will be made known regarding requests for disclosure, etc. (notification of purpose of use, disclosure, correction, addition or deletion of content, suspension of use, erasure, and suspension of provision to third parties).

1. Name and address of the Company, name of representative

HUMAN LIFE Inc.

〒160-0022 Shinjuku East Square Building 4F, 2-16-6 Shinjuku, Shinjuku-ku, Tokyo

President & CEO Mizuki Itagaki

2. Name, job title, affiliation, and contact information of the personal information protection manager

Personal Information Protection Manager: General Manager of HUMAN LIFE Management Division

Contact: E-mail address: privacy@humanlife.co.jp

3. Purpose of use of retained personal data

- Your personal information will be used for telecom business and service & solution business based on information and communication services., Internet connection service To ship products, provide related after-sales services, and provide information on new products and services.
- Personal information of those who make inquiries about each business of the Company is to respond to inquiries
- Personal information to shareholders of the Company shall be used for communication,

provision of various information, shareholder management, and related and incidental operations

- Personal information of our employees is used for personnel and labor management, business management, health management, security management, etc.
- The individual numbers of our employees and their dependents are for the purpose of use specified by law.
- Direct applicant information to the Company is for recruitment work

4. Contact for complaints regarding the handling of retained personal data

Inquiries regarding retained personal data are accepted at the following window.

〒160-0022 Shinjuku East Square Building 4F, 2-16-6 Shinjuku, Shinjuku-ku, Tokyo
HUMAN LIFE Inc. Contact for inquiries regarding personal information
Email: privacy@humanlife.co.jp

5. Authorized Personal Information Protection Organization to which the Company Belongs

There is no authorized personal information protection organization to which the Company belongs.

6. Procedures for Disclosure, etc.

For the Company's procedures for disclosure, etc., please refer to the "Procedures for Disclosure, etc. of Retained Personal Data" below.

7. Measures taken for the safe management of retained personal data, etc.

The Company has established regulations regarding the handling of personal information and specific personal information, and regulations on safety measures, and has taken measures in accordance with the regulations (safety management measures from organizational, human, physical, and technical perspectives).

8. Contact for inquiries regarding personal information

For inquiries regarding the Company's handling of personal information in general, please contact the following.

〒160-0022 Shinjuku East Square Building 4F, 2-16-6 Shinjuku, Shinjuku-ku, Tokyo
HUMAN LIFE Inc. Contact for inquiries regarding personal information
Email: privacy@humanlife.co.jp

Procedures for Disclosure, etc. of Retained Personal

Data

For retained personal data, you can request notification of the purpose of use, disclosure, correction, addition or deletion of content, suspension of use, erasure, and suspension of provision to third parties (disclosure, etc.).

We will respond to requests for disclosure, etc. of personal information by following the steps below.

1. Acceptance of requests for disclosure, etc.

(1) Please contact us at the following address.

We will provide you with the "prescribed form" by mail or by attaching it to an e-mail, so please fill in the necessary items after arrival, attach the necessary materials to the following address, and send it by mail or bring it.

〒160-0022 Shinjuku East Square Building 4F, 2-16-6 Shinjuku, Shinjuku-ku, Tokyo
HUMAN LIFE Inc. Contact for inquiries regarding personal information
Email: privacy@humanlife.co.jp

(2) Method of confirming that the person requesting disclosure, etc. is the principal or agent

- ㊦) The person requesting disclosure, etc. will be confirmed by the person in charge of the complaint consultation desk using the documents confirming the identity specified below.
- ㊧) In addition to documents confirming the identity of the person requesting disclosure, etc., the person in charge of the complaint consultation desk will confirm that the person requesting disclosure, etc. is an agent, by means of documents certifying the relationship between the person subject to disclosure and the agent specified below and documents confirming the identity of the agent, for each voluntary agent and legal representative (guardian of a minor, adult guardian, or person with parental authority).
- ㊨) Documents confirming the identity of the person and the agent must be a copy of a certificate issued by a public institution with a photo as shown below.
 - a) Driver's license

- b) passport
 - c) My Number Card (front)
 - d) Residence card or special permanent resident certificate
- ⌚) Documents proving the relationship between the person to be disclosed and the agent are as follows.
- a) In the case of a voluntary agent: A power of attorney stating that "delegate the authority to receive the results of disclosure, etc."
 - b) In the case of a guardian of a minor: A copy of the family register or certificate of registered matters (both within 6 months from the date of issue)
 - c) In the case of adult guardianship: Certificate of registered matters (within 6 months from the date of issue)
 - d) In the case of a person with parental authority: Copy of family register or certificate of residence (both within 6 months from the date of issue)

2. 「 Fee for "Request for Disclosure, etc." and method of collection thereof

Only in the case of a request for notification or disclosure of the purpose of use, the following amount (including postage costs to be charged separately) shall be charged for each request. We will accept you. Please enclose a postal money order for the following amount when mailing the request documents.

- Fee amount: 1,500 yen

If the fee is insufficient or the fee is not enclosed, we will notify you to that effect, but if payment is not made within the prescribed period, we will respond as if there was no request for disclosure, etc.

3. Notification of review results

We will contact you without delay of the results of our internal review by the following methods.

- Mail, e-mail or hand delivery of documents

Correspondence will be sent to one of the following appropriate methods:

- Mail a response to the registered address of the person or legal representative
- E-mail the response to the registered e-mail address of the person or legal representative

Documents will be handed over after confirming the documents confirming the identity of the applicant and the agent.

above